

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Steven J. JACKOWSKI, et al.

Serial No.: 10/626,629

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For: ENFORCEMENT OF NETWORK
SERVICE LEVEL AGREEMENT

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Group Art Unit: 3624

Examiner: Lalita M. Hamilton

Confirmation No.: 9627

AMENDMENT

U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

Prior to Continued Examination, please enter the following.

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.